

Health Canada
Office of Risk Management
Bureau de gestions des risques
HECSB-DGSESC
(613) 948-2713

September 14, 2004

Dear Sir or Madam:

Please accept this letter of reference for Fox Translations. They have been providing translation services for Health Canada for a number of years and I do not hesitate to complement their work or refer their name to other clients in the field. Fox Translations is always able to meet my deadlines and to provide high quality work under short notice.

Fox Translations has an excellent turn around time – usually able to complete reasonably short translations on the same day as they are sent. The staff members at Fox Translations are friendly and professional and they are always flexible to my needs as a client. They always respond quickly to my enquiries; there is someone available to answer my emails or phone calls in a courteous matter around the clock when necessary.



Felix Maldonado
Business Continuity Planning Analyst

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